

# CONDITIONS OF SALE

- Disclaimer:** DRG reserves the right to make changes in products, product specifications, packaging and pricing without prior notification. All orders are subject to acceptance. DRG will not be held responsible for any customer liability arising from late shipments for any reason.
- Freight:** All goods are inspected for quality and carefully packaged. All shipments are FOB factory unless otherwise noted. Buyer owns goods in transit. DRG will not be responsible for loss or damage to product in transit or delays by carriers delivering our product. In the case of loss, visible or concealed damage, the buyer as consignee must report such loss to the carrier at once and file a claim. Specified carriers will be used as requested, otherwise goods will go the most practical way.
- Returns:** Contact the factory for return authorization. No returns will be accepted without prior written permission. A re-stocking charge will be determined on all returns to cover cost of handling, inspection, and re-packaging. Returns are not accepted on custom made orders or unpopular sizes.
- Cancellation:** The buyer is responsible for any non-recoverable cost incurred, determined by DRG, before cancellation of released orders.
- Warranty:** Covers period not exceeding one year from date of shipment and only to the extent that we will furnish a new product to replace that which is proved defective by DRG. Replacement will only be made upon return of product to factory at the customer's expense. No warranty is included against property damage, personal or physical injury to any person or persons resulting from handling or as a result of improper installation.
- Credit:** Shipment will be made on an open account to firms with established credit ratings. A finance charge of 1½% per month or 18% per annum will be charged on all accounts 30 days past due. Legal fees will be charged where collection action is instituted. No shipments will be made when accounts are over 60 days.
- Taxes:** Prices do not include Federal, State, Provincial, or local Sales Tax or other Excise Taxes which may be imposed on the sale of our product.